

From: chris.thaut.io
To: [Stephanie Phillips](mailto:Stephanie.Phillips@meridianresgrp.mailer.appfolio.us); mcneilandpoyer@gmail.com
Cc: maintenance@meridianres.net
Subject: RE: Rescheduled Unit Inspection
Date: Wednesday, April 2, 2025 4:26:00 PM
Importance: High

What time of day tomorrow is this scheduled for 181 Gordon?

This is the first I've heard about this and I'll be in client meetings on Zoom much of the day.

Chris McNeil
Founder, Thaut
Strategic Thought Leadership Coaching & Consulting
Thought Leadership Marketing
833-Thaut.io (833.842.8846)
Mobile 843.818.3495
<http://thaut.io>
Host of Podcast: [Thought Leadership Studio](#)

LinkedIn
<https://www.linkedin.com/in/chris-mcneil-chs/>

From: Stephanie Phillips <communications@meridianresgrp.mailer.appfolio.us>
Sent: Wednesday, April 2, 2025 4:02 PM
To: chris.thaut.io <chris@thaut.io>; mcneilandpoyer@gmail.com
Cc: maintenance@meridianres.net
Subject: Rescheduled Unit Inspection

Good afternoon Residents,

Unit inspections are scheduled for tomorrow.

If you have pets, we ask that they be secured during the inspection to ensure a smooth process. You do not need to be present, but you are welcome to be there if you prefer.

Please note: If access is denied for any reason, a \$125 charge will be applied to your account, and services will be rescheduled. If access continues to be denied, this may result in a lease violation.

Thank you for your cooperation! Please let us know if you have any questions.

Sincerely,

Meridian Residential Group
8310 Rivers Ave. Suite B
North Charleston, SC 29406
Phone: 843-996-4987



C&M McNeil <mcneilandpoyer@gmail.com>

Re: Rescheduled Unit Inspection

1 message

Meridian Manager <manager@meridianres.net>

Thu, Apr 3, 2025 at 10:28 AM

To: C&M McNeil <mcneilandpoyer@gmail.com>, Stephanie Phillips

<0a1c396d7ce207c37629b93fb52215528e9a9fe4ffb86bc0dddb7b2b655994b@meridianresgrp.mailer.appfolio.us>

Cc: "chris@thaut.io" <chris@thaut.io>, Maintenance Director <maintenance@meridianres.net>

Good morning,

I hope you are doing well. I wanted to follow up and let you know that the inspection cannot be rescheduled. The inspection is schedule for 1:00pm today. I will coordinate with our team to make sure that your property is the first on the list. This way we will be in and out quickly and out of your way.

We are checking the fire alarms, fire extinguisher, and other general maintenance. This will be a quick inspection, and it should take less than 15 minutes to complete. Thank you for your cooperation!

Sincerely,

--

**Stephanie Phillips**

Assistant Property Manager

8310 Rivers Ave. Suite B,

North Charleston, SC 29406

(843)-996-4987

meridianresidentialgroup.com



From: C&M McNeil <mcneilandpoyer@gmail.com>**Date:** Wednesday, April 2, 2025 at 6:44 PM**To:** Stephanie Phillips <0a1c396d7ce207c37629b93fb52215528e9a9fe4ffb86bc0dddb7b2b655994b@meridianresgrp.mailer.appfolio.us>

Cc: chris@thaut.io <chris@thaut.io>, Maintenance Director <maintenance@meridianres.net>, Meridian Manager <manager@meridianres.net>

Subject: Re: Rescheduled Unit Inspection

Good evening,

Could we reschedule this inspection at a day/time that my husband/I can make work arrangements ahead of time?

My husband works from home and has scheduled appointments throughout the day tomorr, and I am not sure that I can arrange a remote work day from my job. We need to be able to manage our elderly dog while you are here.

Also, can you also let us know what this inspection entails?

Thank you.

Meaghan Poyer & Chris McNeil

On Wed, Apr 2, 2025 at 4:01 PM Stephanie Phillips <communications@meridianresgrp.mailer.appfolio.us> wrote:

Good afternoon Residents,

Unit inspections are scheduled for tomorrow.

If you have pets, we ask that they be secured during the inspection to ensure a smooth process. You do not need to be present, but you are welcome to be there if you prefer.

Please note: If access is denied for any reason, a \$125 charge will be applied to your account, and services will be rescheduled. If access continues to be denied, this may result in a lease violation.

Thank you for your cooperation! Please let us know if you have any questions.

Sincerely,

Meridian Residential Group
[8310 Rivers Ave. Suite B](#)
North Charleston, SC 29406